TOSHIBA
Leading Innovation >>>

UC edge ™

UCedge™ Unified Communications

COLLABORATION

PERSONAL
CALL HANDLING

UNIFIED
MESSAGING

PRESENCE

INSTANT
MESSAGING

UCedge™

Unified Communications

Redefining unified communications with visibility and interworking across Toshiba phone systems and third-party devices—including smartphones, tablets, PCs and Mac.®

Your work isn't tethered to a desk, so your business phone shouldn't be either. That's why Toshiba phone systems offer mobility features such as follow-me and twinning, so incoming business calls can reach you and ring on multiple devices. But there's more. With client software, a smartphone or tablet, desktop or laptop can perform as an extension of the company's phone system, offering features you would expect from your desk phone, such as extension dialing, call hold, transfer and ad hoc conferencing.

But don't stop there. Toshiba's new UCedge™ client brings the power of unified communications on Toshiba Strata® CIX, IP*edge*® and VIPedge® phone systems. You can seamlessly work with up to three devices simultaneously such as an iPhone,® a PC or an Android™ based tablet. By pairing an iPhone or Android phone, you can initiate dialing on a desk phone via a cell phone contact list, start an instant message (IM) on one device, and continue to IM on another, all while viewing real time presence status. With this client downloadable from the Internet, you can enjoy a host of new capabilities:

- **Contacts with avatars.** Quickly find and call your colleagues without having to remember their internal extensions. Upload an image to represent you in contacts, IM, calling, voice mail and call history.

- **Presence.** Save time by seeing the status of UCedge users on the Toshiba phone systems and external Microsoft® Lync® Server users (via federation) before you call them. See if they are present, busy or away, where they are and whether they are open to IM.

- **Instant messaging (IM).** Get more done through IM with colleagues who are busy or on the phone. IM individually, invite users to join a group IM session, or broadcast messages to a group.

- **One-number reach.** Use your personal mobile device, desktop or laptop to perform as a business phone whenever you need it. Give customers, suppliers and colleagues one number to reach you whether you are in or out of the office. Display only your office number in caller ID, protecting the privacy of your mobile number.

- **Visual voice mail.** Use your mobile device, desktop or laptop to retrieve voice mail messages from the office phone system. See caller information and the time the message was left and play back the message. Touch to call back if the caller ID is available.

- **Cellular calls at landline rates.** Make calls from your cell phone through the office phone system, displaying only your office caller ID. Make international calls from your cell phone at landline rates, optimized by least-cost routing.

- **Desk phone call control from mobile devices.** Pair your UCedge client with your Toshiba IP5000 or DP5000 Series phone to make calls and control calls to the IP5000 or DP5000 remotely from your mobile device.

- **Flexible calling paths.** Use the built-in softphone to make calls from your mobile device through the office phone system over the device's cellular data service, Wi-Fi® data service or other wired/wireless IP-based data service.[1]

[1] Softphone currently available on Android devices, available soon for iOS, Windows and Mac devices.

By using your personal or business mobile device as a versatile business phone, you won't miss important calls and you can collaborate with colleagues and customers quickly and efficiently. The mobile UCedge™ client runs within your Android,™ iOS,® Windows® or Mac® device, so you can still use your personal cell phone (or desktop or laptop) and applications as needed.

What's New

If you love the IPMobility feature on your IP*edge*® or Strata® CIX premise-based system or Call Manager Mobile on your VIPedge® cloud-based solution, you will love UCedge for bringing it all together.

Seamless connectivity across phone systems. If your organization uses a mix of Toshiba Strata CIX,[2] IP*edge* and VIPedge solutions, UCedge sees them as a single network. Features work consistently across all company users.[3]

Support for smartphones and tablets. UCedge has been tested and validated on selected smartphone models from Apple, Samsung, HTC, Motorola, Sony and LG, as well as tablets from Toshiba, Apple and Samsung. Features are consistent across all device types.

New user interface. The redesigned user interface is flatter, with less menu depth and fewer pop-ups, which makes it visually simpler and easier to navigate.

External collaboration. XMPP server integration enables users to share presence (status) and exchange IMs with external Microsoft® Lync® Server users or those in other organizations using Toshiba software.

Desk phone call control from mobile devices. Use your mobile device to control your Toshiba IP5000 or DP5000 desk phone.

Consolidated history. When you use UCedge on multiple devices, conveniently view consolidated call and IM history information for all of them via the cloud-based Google Drive™ service.

Integrated IM sessions can continue uninterrupted as you move from one device to another.

Automatic contacts. The UCedge client gets its contact list from the company phone systems, with user-uploaded avatars. You don't have to build and maintain a contact list for fellow phone system users.

Built-in softphone. Mobile devices, desktops and laptops[1] can function like any other extension on the system, using the low-cost company Wi-Fi® network instead of the cellular network when possible.

How UCedge Works
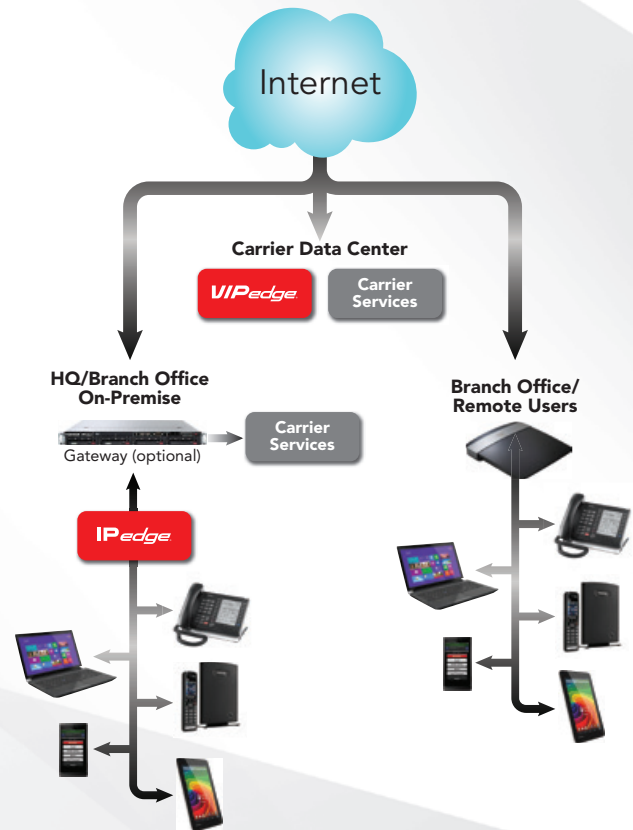
Get started today

It's easy. UCedge works with the Toshiba VIPedge cloud-based phone solution, the IP*edge* premise-based phone system, and Strata CIX phone systems with an IP*edge* Application Server. Licenses for UCedge Client or Call Manager for Windows are provided as part of the Toshiba phone system.

For mobile devices with a data plan or Wi-Fi option, just download the UCedge client from Google Play™ or the iTunes® App Store:

For Android: https://play.google.com/store/apps
For iPhone: http://www.apple.com/itunes/

Get a headstart now on the solution that will ultimately redefine unified communications for Strata CIX, IP*edge* and VIPedge systems. To find out more, contact your Authorized Toshiba Dealer today.

[2] With an IP*edge* Application Server.
[3] Federation currently available between Strata CIX systems with IP*edge* Application Server and IP*edge* networked premise-based systems, available soon on VIPedge cloud-based networked services.

Toshiba Authorized Dealer Network

Toshiba Telecommunication Systems Division sells award-winning premise and cloud-based IP unified communication solutions, IP and Digital telephones, video collaboration tools, office mobility products, and voice mail systems through our Authorized Dealers. Toshiba Dealers focus on providing the best possible customer experience. With over 40 years of experience, Toshiba's Telecommunication Systems Division and our authorized dealer network can provide your business with world-class IP communication solutions.

Fulfilling Our Responsibility as a Global Enterprise
Environmental Vision 2050

The Toshiba Group has developed Environmental Vision 2050, a corporate vision that envisages affluent lifestyles in harmony with the Earth as an ideal situation of mankind in 2050, and will work to realize this vision. Throughout the life cycle of products from manufacture and use to recycling and reuse, Toshiba Group will strive to provide safer and more comfortable lifestyles and create enriched value for customers. The Group will also strive for harmony with the Earth by working to mitigate climate change, using resources efficiently, and managing chemicals properly in order to reduce environmental impact.

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