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## On-Demand Virtual Path Feature Disclosure

As a business VoIP customer, you have a unique opportunity to monitor your call usage with our On-Demand Virtual Path feature. The On-Demand Virtual Path allows your call paths to “burst” when you have reached your call path threshold. To reduce the probability of your callers hearing a busy signal the system will open a temporary line for usage through the end of your bill cycle. **For example, if you have 8 lines / call paths, and 8 calls come in simultaneously then the system will active a 9<sup>th</sup> line through the end of your bill cycle.**

Should your system open a temporary call path, a one-time charge of \$38.95 (per path) would be applied to your invoice for the use of the feature. Some phone systems require an additional licensing fee for use of this feature. Please contact your Account Executive for details.

To help monitor your call usage, the **VoIP system automatically defaults to (1) virtual path**, helping you, the end user watch for peak seasons or business growth. The On-Demand Virtual Paths feature has the ability to be set at 0-9 paths.

Please contact your account representative to increase or decrease the number of virtual paths assigned to your account.