# Communications Client

The easiest call, video, and chat technology has arrived.

Introducing ACC Telecom's Communications Client, designed with the latest in-demand features to make your business better, stronger, and more profitable. Communications Client provides an easy to use interface for managing multiple communications sessions from a single window.

Leverage these new capabilities and superior functions to put your business on the road to success.
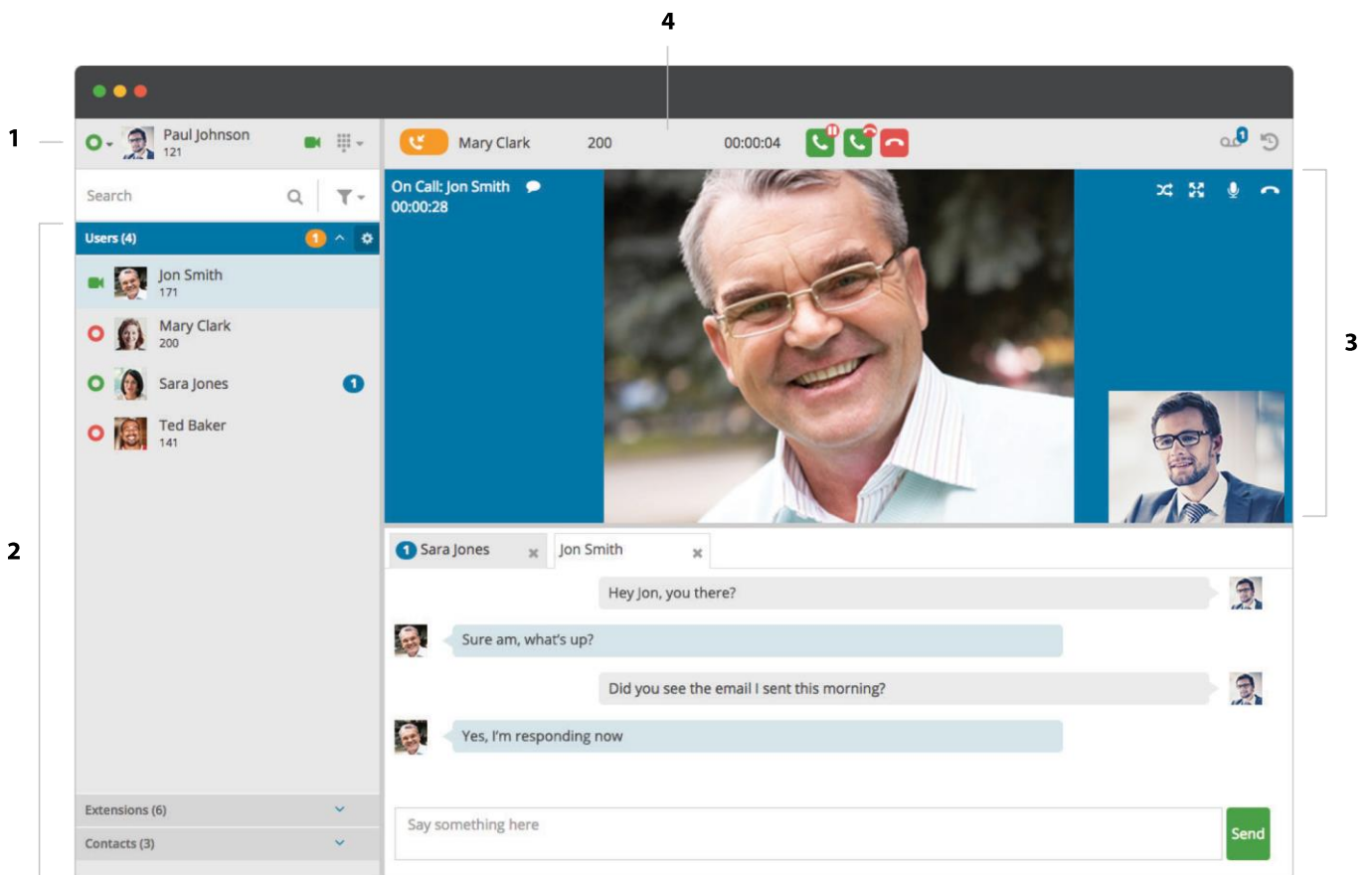
1 User Information

Access your User Profile settings and control your presence and camera status.
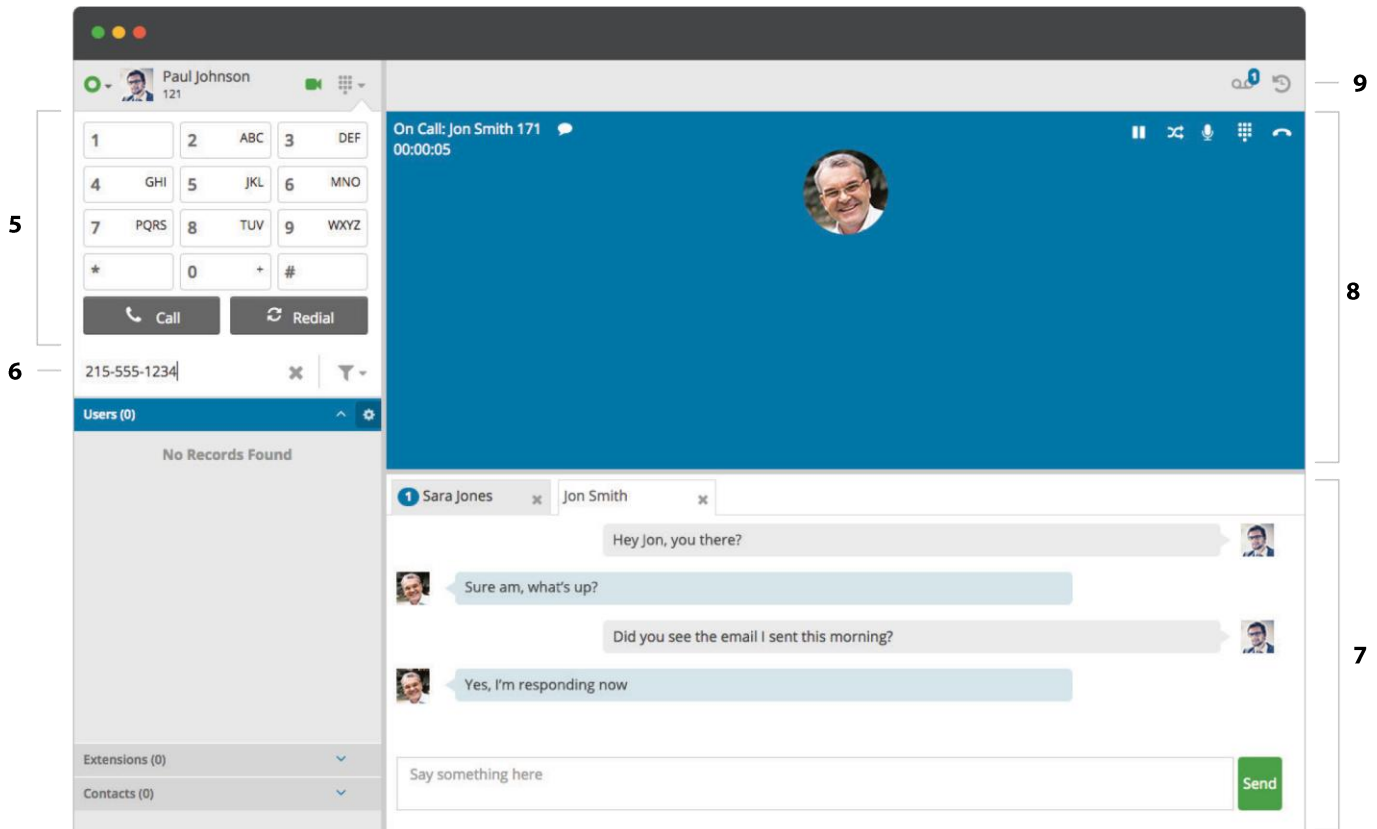
2 Users, Extensions, and Contacts

Browse or search to connect with any dashboard user, internal extension, or one of your personal contacts.

3 Video Calls

Advanced video call features and controls include transfer, mute, full screen, switch to voice mode, and toggle camera on and off.

4 Inbound Call Controls

Incoming voice and video caller information is displayed along with a choice of answering options so you can easily manage single or multiple calls.

5 Dialpad
Easily toggle the dialpad on and off to make calls from a numeric keypad.

6 Search
Quickly locate users, extensions, and contacts by searching on any part of a name or number. Use filters to narrow search results or to view a subset of records.

7 Chat
Improve internal communications by conducting multiple chat sessions within a single window.

8 Voice Calls
Enjoy the latest call controls for both internal and external voice calls. Features include hold, transfer, mute, and DTMF keypad.

9 Voicemail and Call History
With one easy click you can access voicemail or detailed call history.

How to Switch

Interested in switching to ACC Telecom? Call 410-995-0101 to receive a customized quote detailing the benefits of utilizing our innovative products and services.

ACC Telecom
35 years strong!

Building a future of communications for your business.

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