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On-Demand Virtual Path Feature Disclosure

As a business VoIP customer, you have a unique opportunity to monitor your call usage with our On-Demand Virtual Path feature. The On-Demand Virtual Path allows your call paths to “burst” when you have reached your call path threshold. To reduce the probability of your callers hearing a busy signal the system will open a temporary line for usage through the end of your bill cycle. **For example, if you have 8 lines / call paths, and 8 calls come in simultaneously then the system will active a 9th line through the end of your bill cycle.**

Should your system open a temporary call path, a one-time charge of \$38.95 (per path) would be applied to your invoice which includes the standard unlimited calling path rate of \$34.95 plus a \$4.00 service fee for the use of the feature. Some phone systems require an additional licensing fee for use of this feature. Please contact your Account Executive for details.

To help monitor your call usage, the VoIP system automatically defaults to (1) virtual path, helping you, the end user watch for peak seasons or business growth.

The On-Demand Virtual Paths feature has the ability to be set at 0-9 paths. Please indicate your preference of virtual paths below:

My company, _____ would like _____ burst-able / virtual paths.

Signature: _____ Date: _____

Print Name: _____

For questions related to the On-Demand Virtual Path Feature, please email Kristin Hunt at krhunt@acctelecom.com or call 410.995.0101 x6466.